

## **Hindon Surgery Information on Transport**

Living in Hindon or one of the surrounding villages has many advantages but transport can be a problem.

This leaflet is to give you information about the various ways you can get help to come to the surgery or get to a local hospital.

### **Tisbury & District Links Scheme                      01747 870194**

This is a volunteer car scheme covering Tisbury and many of the surrounding villages in the practice area.

You need to ring to make a booking. During the week from Monday to Friday, 9 a.m. – 5 p.m. someone will take the call and there is an answer phone at other times.

Please try to give 24 hours notice so that the Links organiser can contact a volunteer. There is no specific charge but the service relies on donations. **They also welcome new volunteers.**

Links Scheme leaflets are available in the surgery

### **Hospital Transport**

Access to this is very restricted.

You may be entitled to free hospital transport if you have one of the following conditions:

- Cancer on chemotherapy or radiotherapy.
- Eye conditions requiring eye drops preventing you from driving.

The hospital will arrange this for you through their transport office. Or you can do it yourself by ringing 01722 425152 (or hospital switch board 01722 336262 and ask for the transport office).

The surgery cannot arrange this transport on your behalf.

Hospital transport is due to change in December 2013 and we will update this information once the new arrangements are publicised.

### **Healthcare Travel Costs Scheme**

If you are in receipt of benefit you may be able to get your costs to get to the hospital reimbursed. You will be expected to use public transport if this is possible.

It is best to contact the transport office first to discuss with them if you are entitled to this and how to get your money back.

You will need receipts of your costs and these can be claimed back from the transport office or by completing an HC5 form, available on NHS forms line 0845 610 1112 or from the surgery.

### **Blue Badge Scheme**

This scheme for disabled people is run by Wiltshire County Council.

To discuss if you are eligible and to make an application ring **01225 713002**. It can all be done over the telephone.



If you feel your problem is suitable for a telephone consultation please contact reception and ask for a telephone appointment giving your contact telephone number.

The doctor or nurse will contact you at the appointment time. These consultations save you having to leave home or work to get the advice or help you need.

**One-stop service.**

We try and provide a one-stop service and this is particularly useful if you have difficulties getting to the surgery.

Please let the receptionists know so that we can do everything all at the same time (e.g. nurses and G.P appointment and collecting prescriptions.)

If any of the details above are incorrect or you know of other local services please let us know and we can update the information.